

The Edexcel Level 2 BTEC Award in CCTV Operations (Public Space Surveillance)

Course Details

The course is designed to provide training for those in the security sector specialising in CCTV operations in public surveillance, and the opportunity for CCTV operators in public surveillance to achieve a nationally recognised Level 2 vocationally specific qualification.

It demonstrates that a candidate has displayed the knowledge, understanding and skills learners need to apply for a licence to practice from the Security Industry Authority

It allows opportunities for learners to develop a range of skills and techniques, personal qualities and attitudes essential for successful performance in working life.

Who is the qualification for?

- New entrants to the CCTV surveillance industry.
- Current CCTV surveillance operators who require training or who wish to obtain a nationally recognised vocational qualification.

Course Content

The Course consists of 2 Units:

Unit 1: CCTV Control Room Principles - 15 Hours

Unit 2: CCTV Control Room Practises - 15 Hours

Learning Outcomes

Unit 1: CCTV Control Room Principles

- Understand the roles and responsibilities of the CCTV operator relating to teamwork, reporting and CCTV equipment operation
- Know about the system Codes of Practice and Procedures Manual documents, and the use of communication equipment in the control room with emergency services and other agencies

- Understand the legislation and legal framework surrounding CCTV operation, dealing with incidents and evidential compliance
- Understand health and safety at work, including risk assessment relevant to CCTV operators, and fire and emergency procedures inside and outside the CCTV Control room.

Unit 2: CCTV Control Room Practises

- Be able to operate CCTV equipment
- Be able to use CCTV communication systems
- Be able to use CCTV control room communications equipment and techniques when dealing with incidents
- Be able to apply relevant legislation within the legal framework.

Assessment

Unit 1 is assessed via a multiple- choice examination (70% pass mark)

Unit 2 is assessed internally, with the candidate being expected to demonstrate knowledge and understanding of the topics covered.